

Resources from CA 2-1-1 Santa Clara County

Printed 7/3/2022 at 5:20 PM by CA 2-1-1 Santa Clara County. <http://www.211scc.org/>
Page 1

Housing Program

Resource number: 77131129

A program of: AMIGOS DE GUADALUPE CENTER FOR JUSTICE AND EMPOWERMENT

Description

Supports families who find themselves in need of housing support. Offers the following services to support displaced and COVID impacted families.

-Safe Park - Provides a safe space to park for those who reside in their vehicle. Offers shower, bathroom services, and family activities for those enrolled.

-Casitas de Esperanza - Provides temporary Casitas/tiny homes to families experiencing displacement. Enrolled families will be supported through intensive casework, meals provided, educational activities for children and community events.

-Interim Housing Program - Provides emergency shelter to families experiencing displacement. Offers case management, activities for children, 24 hour front desk services and housekeeping.

-Rental and Deposit Assistance - Offers rental and deposit assistance to tenants who reside in Santa Clara County. The first step is to stop by office to pick up an intake and consent forms about situation and direct to appropriate program.

Phone Numbers

Phone 408-341-6080
Main Program Number

Website <https://www.amigoscenter.com/housing>

Email info@amigosdeguadalupe.org

Site Information

Hours Mon: 9am - 5pm; Tue: 9am - 5pm; Wed:
9am - 5pm; Thu: 9am - 5pm; Fri: 9am -
5pm;

Program hours vary

Offered at the following Site(s), listed after this Program. Note that Program details may differ from Site to Site:

Amigos Center

Program Information

Eligibility Open to all

Languages Offered Spanish, English

Payment Options

Fees No fee

Application Process Call for information

Documents Required No information has been provided by Agency

Normal Wait Time

Capacity

Volunteer Opportunities No

Main Contact

Name (Private)

Resources from CA 2-1-1 Santa Clara County

Printed 7/3/2022 at 5:20 PM by CA 2-1-1 Santa Clara County. <http://www.211scc.org/>
Page 2

Offered at Site: Amigos Center, details listed below

Amigos Center

Resource number: 34518927

A site of: AMIGOS DE GUADALUPE CENTER FOR JUSTICE AND EMPOWERMENT

Description

Site Information

Location	1897 Alum Rock Avenue, Suite 35 San Jose, CA 95116	Mailing Address	1897 Alum Rock Avenue, Suite 35 San Jose, CA 95116
Disabilities Access	ADA accessible		

LifeMoves Villa

Resource number: 15056380

A program of: LIFEMOVES

Description

Provides emergency housing with case management including:

-Employment assistance

-Mental health counseling

-After school program

Phone Numbers

Phone	408-271-0685 Main Number	Phone	408-385-2400 Shelter Placement Number
--------------	-----------------------------	--------------	--

Website www.lifemoves.org

Email reception@lifemoves.org

Site Information

Hours Mon: 8am - 5pm; Tue: 8am - 5pm; Wed: 8am - 5pm; Thu: 8am - 5pm; Fri: 8am - 5pm;

24/7 facility

Offered at the following Site(s), listed after this Program. Note that Program details may differ from Site to Site:

LifeMoves Villa

Program Information

Eligibility Women (age 18 and older) or families with children (birth-18 years)

Languages Offered Spanish, English

Payment Options

Fees No fee

Application Process Call for information

Documents Required Photo identification, birth certificates of children

Resources from CA 2-1-1 Santa Clara County

Printed 7/3/2022 at 5:20 PM by CA 2-1-1 Santa Clara County. <http://www.211scc.org/>
Page 3

Normal Wait Time

Capacity

Volunteer Opportunities No

Offered at Site: LifeMoves Villa, details listed below

LifeMoves Villa

Resource number: 15056378

A site of: LIFEMOVES

Description

Site Information

Location	184 South 11th Street San Jose, CA 95112	Mailing Address	184 South 11th Street San Jose, CA 95112
Disabilities Access	Wheelchair access limited – call for details		

Homeless Youth Drop-In Center

Resource number: 6130488

A program of: BILL WILSON CENTER

Description

COVID-19 Update: Open to the public with some safety precautions. Must wait outside to be led into the property and must follow social distancing. Therapy sessions will now be help via phone or online.

Provides a place for young people and families to access essential resources. The primary goal of the program is to get homeless youth into safe and permanent housing.

Offers basic necessities such as food, clothing, personal care items, lockers, and access to a phone, computer, and email. Showers and washer and dryer facilities are also available free of charge. Support services include:

- Housing referrals
- Mental health services
- Job readiness training
- Education support
- Counseling
- HIV testing and education
- Parenting and independent living skills
- Workshops
- Computer training

** Offers additional beds during cold weather (temperatures below 45 degrees). **

Resources from CA 2-1-1 Santa Clara County

Printed 7/3/2022 at 5:20 PM by CA 2-1-1 Santa Clara County. <http://www.211scc.org/>
Page 4

Phone Numbers

Phone 408-243-0222
Main Number

Website www.billwilsoncenter.org

Email bwcmail@billwilsoncenter.org

Site Information

Hours Mon: 8am - 6pm; Tue: 8am - 6pm; Wed:
8am - 6pm; Thu: 8am - 6pm; Fri: 8am -
5pm;

Drop In Hours:
Mon-Sat 10am-7:30pm, Sunday 8:30am-
5pm

Offered at the following Site(s), listed after this Program. Note that Program details may differ from Site to Site:

Drop-In Center

Program Information

Eligibility Homeless youth ages 13 to 25

Languages Offered Spanish, Vietnamese, English

Payment Options

Fees No fee

Application Process Walk in for service.

Documents Required None required

Normal Wait Time There is no wait list at this time

Capacity

Volunteer Opportunities No

Main Contact

Name (Private)

Offered at Site: Drop-In Center, details listed below

Drop-In Center

Resource number: 6128219
A site of: BILL WILSON CENTER

Description

Site Information

Location 693 South 2nd Street San Jose, CA 95112 **Mailing Address** 693 South 2nd Street San Jose, CA 95112

Disabilities Access ADA accessible

San Jose Family Shelter

Resources from CA 2-1-1 Santa Clara County

Printed 7/3/2022 at 5:20 PM by CA 2-1-1 Santa Clara County. <http://www.211scc.org/>
Page 5

Resource number: 6128346
A program of: FAMILY SUPPORTIVE HOUSING

Description

Note for Coronavirus response period:

Service remains open and fully functional.

Applicants that have tested positive for COVID-19 will NOT be admitted into shelter.

Following county mandates.

Call Santa Clara County Shelter Placement Hotline at 408-278-6420 or, for applicants seeking urgent placement on a weekend, call 408-808-7770.

Provides temporary shelter for homeless families with children. Families receive an initial assessment to help shelter staff find appropriate supportive services. Referrals out to community resources and professionals. On-site financial literacy and job readiness services are available for adults staying at the shelter. The shelter partners with outside agencies to connect clients with community resources including:

-Short-term rental assistance

-Transitional housing

-Permanent housing and public benefits

Shelter accepts pets if they are registered services animals and are up to date on all of their vaccinations. Pets that are not service animals will not be accepted.

Phone Numbers

Phone 408-926-8885
Intake

Website www.familysupportivehousing.org

Email Elizabeth@familysupportivehousing.org

Site Information

Hours Mon: 8am - 5pm; Tue: 8am - 5pm; Wed:
8am - 5pm; Thu: 8am - 5pm; Fri: 8am -
5pm;

Shelter operates 24/7

Offered at the following Site(s), listed after this Program. Note that Program details may differ from Site to Site:

Main Office

Program Information

Eligibility Families with children (birth-18 years)

Languages Offered Spanish, English

Payment Options

Fees Fees vary

Application Process Call for information or visit website

Documents Required Varies, birth certificate, photo identification

Normal Wait Time

Capacity

Volunteer Opportunities No

Resources from CA 2-1-1 Santa Clara County

Printed 7/3/2022 at 5:20 PM by CA 2-1-1 Santa Clara County. <http://www.211scc.org/>
Page 6

Offered at Site: Main Office, details listed below

Main Office

Resource number: 6127852
A site of: FAMILY SUPPORTIVE HOUSING

Description

Site Information

Location	692 North King Road San Jose, CA 95133	Mailing Address	692 North King Road San Jose, CA 95133
Disabilities Access	ADA accessible		

Homeless Shelter

Resource number: 6130765
A program of: HOMEFIRST

Description

Offers nightly shelter and various services to adult men and women who are homeless and unaccompanied by minor children. Upon arrival, clients are provided with a bed or mat, free laundry services, and basic necessities such as meals, clothes, and toiletries. First time clients are guaranteed to receive shelter services for one night and encouraged to attend an orientation.

Shelter does accept clients with pets. If clients are staying at the shelter with their pet they must be with them at all times and can not leave their pets unattended.

Phone Numbers

Phone	408-510-7600 Intake Number
Website	www.homefirstscc.org
Email	outreach@homefirstscc.org

Site Information

Hours	M-F: 4pm - 7am; Sat: 4pm - 7am; Sun: 4pm - 7am; Shelter clients MUST be onsite by 3:30pm to join the line for bed assignments.
--------------	---

Offered at the following Site(s), listed after this Program. Note that Program details may differ from Site to Site:

Boccardo Reception Center

Program Information

Eligibility	<ul style="list-style-type: none">- Adult men and women who are homeless and unaccompanied by minor children.- First time clients guaranteed shelter for one night. All other clients must be enrolled in case management or supportive services to stay in shelter.
--------------------	---

Resources from CA 2-1-1 Santa Clara County

Printed 7/3/2022 at 5:20 PM by CA 2-1-1 Santa Clara County. <http://www.211scc.org/>
Page 7

Languages Offered	English
Payment Options	
Fees	No fee
Application Process	Call, email, or visit shelter for an intake and/or to be placed on wait list for programs (case management and supportive services) that grant extended shelter stay. Shelter clients must arrive by 3:30pm to join the line for bed assignments.
Documents Required	None
Normal Wait Time	
Capacity	
Volunteer Opportunities	No

Offered at Site: Boccardo Reception Center, details listed below

Boccardo Reception Center

Resource number: 6126473

A site of: HOMEFIRST

Description

Site Information

Location	2011 Little Orchard Street San Jose, CA 95125	Mailing Address	2011 Little Orchard Street San Jose, CA 95125
Disabilities Access	ADA accessible		

Overnight Shelter

Resource number: 18771103

A program of: SALVATION ARMY SILICON VALLEY

Description

Note for Coronavirus response period:

Services will continue throughout Coronavirus response period.

Shelter intake is daily at 4pm. Applicants that have tested positive for COVID-19 will NOT be admitted into shelter. No overnight shelter at this time. Meals are still provided. CDC guidelines are being followed.

Call Santa Clara County Shelter Placement Hotline at 408-278-6420 or, for applicants seeking urgent placement on a weekend, call 408-808-7770.

Provides an overnight shelter for men. Men receive 7 free nights per year that can be used consecutively or divided up. Afterward, there is a fee of \$5 per night. Individuals are granted shower services and their baggage is kept in a locked room for the night. Individuals receive bed assignment, blankets, pillows, and sheets for their stay. Individuals are provided full kitchen services and receive a hot dinner every night at 4:30 pm. And a continental breakfast of bread, cereals, milk, and juice every morning starting at 6 am.

Shelter does not accept pets.

Phone Numbers

Resources from CA 2-1-1 Santa Clara County

Printed 7/3/2022 at 5:20 PM by CA 2-1-1 Santa Clara County. <http://www.211scc.org/>
Page 8

Phone 408-282-1175
Main Number

Website siliconvalley.salvationarmy.org

Site Information

Hours M-F: 3:45pm - 7am; Sat: 3:45pm - 8am;
Sun: 3:45pm - 8am;

Offered at the following Site(s), listed after this Program. Note that Program details may differ from Site to Site:

Emmanuel House

Program Information

Eligibility Men (age 18 and older)
Languages Offered English
Payment Options
Fees No fee first seven nights and \$5 per night afterwards
Application Process Visit 1:30pm-2:30pm to register and take breathalyzer
Documents Required Photo identification
Normal Wait Time
Capacity
Volunteer Opportunities No

Offered at Site: Emmanuel House, details listed below

Emmanuel House

Resource number: 6127857

A site of: SALVATION ARMY SILICON VALLEY

Description

Site Information

Location	405 North Fourth Street San Jose, CA 95112	Mailing Address	405 North Fourth Street San Jose, CA 95112
Disabilities Access	ADA accessible		

Maternity Home

Resource number: 6129686

A program of: CITYTEAM

Description

Resources from CA 2-1-1 Santa Clara County

Printed 7/3/2022 at 5:20 PM by CA 2-1-1 Santa Clara County. <http://www.211scc.org/>
Page 9

Note for Coronavirus response period:

Providing to-go meals and drive-thru pre-bagged grocery pick-up. Residential programs and overnight shelters continue to operate. Intake continues with new screening protocols.

If at all possible, residential and shelter programs will accommodate applicants that have tested positive for COVID-19. Call to apply.

Provides shelter and supportive services for pregnant women including:

-Prenatal class

-Birthing instruction

-Parenting skills

-Tutoring

-Counseling

Shelter does not accept pets.

Phone Numbers

Phone 408-294-1238
Main Number

Website www.cityteam.org

Email sjheritagehome@cityteam.org

Site Information

Hours Mon: 8am - 6pm; Tue: 8am - 6pm; Wed:
8am - 6pm; Thu: 8am - 6pm; Fri: 8am -
6pm;

Offered at the following Site(s), listed after this Program. Note that Program details may differ from Site to Site:

Heritage Home

Program Information

Eligibility Pregnant women experiencing homelessness, addiction, or domestic violence

Languages Offered English

Payment Options

Fees Fees vary

Application Process Call for information

Documents Required None

Normal Wait Time

Capacity

Volunteer Opportunities No

Offered at Site: Heritage Home, details listed below

Heritage Home

Resource number: 6126487

A site of: CITYTEAM

Resources from CA 2-1-1 Santa Clara County

Printed 7/3/2022 at 5:20 PM by CA 2-1-1 Santa Clara County. <http://www.211scc.org/>
Page 10

Description

Site Information

Location	435 North Third Street San Jose, CA 95112	Mailing Address	435 North Third Street San Jose, CA 95112
Disabilities Access	ADA accessible		

Julian Street Inn

Resource number: 6130850

A program of: LIFEMOVES

Description

Note for Coronavirus response period:

During Coronavirus response all services remain the same. Most staff is working remotely and will be responsive to phone calls and email inquiries.

Applicants that have tested positive for COVID-19 will NOT be admitted into shelter.

Call Santa Clara County Shelter Placement Hotline at 408-278-6420 or, for applicants seeking urgent placement on a weekend, call 408-808-7770.

Provides emergency and transitional housing for adults with a mental illness and those working to overcome homelessness. Individuals receive a bed for the night, and food during their stay. As well as clothing and other items that have been donated. Visit the website to see donation drop-off locations and a wish list.

Clients who wish to bring their pets with them to the shelter must have the following information:

-A copy of service animal certification from a veterinarian

-Vaccination records (All pets must be up to date on their vaccines)

-Note from a doctor or therapist stating that the need for a service animal

Phone Numbers

Phone 408-271-0820
Main Number

Website www.lifemoves.org

Email reception@lifemoves.org

Site Information

Hours Mon: 8:30am - 6pm; Tue: 8:30am - 6pm;
Wed: 8:30am - 6pm; Thu: 8:30am - 6pm;
Fri: 8:30am - 6pm;

24/7 facility

Offered at the following Site(s), listed after this Program. Note that Program details may differ from Site to Site:

Julian Street Inn

Program Information

Eligibility Adults (age 18 and older) with a mental illness

Languages Offered Spanish, English

Resources from CA 2-1-1 Santa Clara County

Printed 7/3/2022 at 5:20 PM by CA 2-1-1 Santa Clara County. <http://www.211scc.org/>
Page 11

Payment Options

Fees	No fee
Application Process	Call for information
Documents Required	No information has been provided by Agency
Normal Wait Time	
Capacity	
Volunteer Opportunities	No

Offered at Site: Julian Street Inn, details listed below

Julian Street Inn

Resource number: 6127063

A site of: LIFEMOVES

Description

Site Information

Location	546 West Julian Street San Jose, CA 95110	Mailing Address	546 West Julian Street San Jose, CA 95110
Disabilities Access	ADA accessible		

Montgomery Street Inn

Resource number: 6130852

A program of: LIFEMOVES

Description

Note for Coronavirus response period:
Staff is working remotely and responding to phone and email.

Applicants that have tested positive for COVID-19 will NOT be admitted into shelter.

Call Santa Clara County Shelter Placement Hotline at 408-278-6420 or, for applicants seeking urgent placement on a weekend, call 408-808-7770.

Provides emergency and transitional housing for adult men. The shelter provides case management, Veteran's services, medical respite care, and other support services including:

-Substance abuse support group

-Employment assistance

-Mental health referral

Clients who wish to bring their pets with them to the shelter must have the following information:

-A copy of service animal certification from a veterinarian

-Vaccination records (All pets must be up to date on their vaccines)

-Note from a doctor or therapist stating that the need for a service animal

Phone Numbers

Resources from CA 2-1-1 Santa Clara County

Printed 7/3/2022 at 5:20 PM by CA 2-1-1 Santa Clara County. <http://www.211scc.org/>
Page 12

Phone 408-271-5160
Main Number

Website www.lifemoves.org

Email reception@lifemoves.org

Site Information

Hours Mon: 8am - 4pm; Tue: 8am - 4pm; Wed:
8am - 4pm; Thu: 8am - 4pm; Fri: 8am -
4pm;

24/7 facility

Offered at the following Site(s), listed after this Program. Note that Program details may differ from Site to Site:
Montgomery Street Inn

Program Information

Eligibility Men (age 18 and older)

Languages Offered Spanish, English

Payment Options

Fees No fee

Application Process Call for information

Documents Required Photo identification

Normal Wait Time

Capacity

Volunteer Opportunities No

Offered at Site: Montgomery Street Inn, details listed below

Montgomery Street Inn

Resource number: 6127064
A site of: LIFEMOVES

Description

Site Information

Location 358 North Montgomery Street San Jose, **Mailing Address** 358 North Montgomery Street San Jose,
CA 95110 CA 95110

Disabilities Access ADA accessible

Overnight Shelter Men

Resource number: 15756407
A program of: CITYTEAM

Description

Resources from CA 2-1-1 Santa Clara County

Printed 7/3/2022 at 5:20 PM by CA 2-1-1 Santa Clara County. <http://www.211scc.org/>
Page 13

Note for Coronavirus response period:

Providing to-go meals and drive-thru pre-bagged grocery pick-up. Residential programs and overnight shelters continue to operate. Intake continues with new screening protocols.

To apply for overnight shelter, call Santa Clara County Shelter Placement Hotline at 408-278-6420. For applicants seeking urgent placement on a weekend, call 408-808-7770.

For applicants that have tested positive for COVID-19, County will determine the best placement option.

Hosts overnight shelter with food, showers, toiletries, and clothes. Offers case management and mentoring during the duration of their stay.

Shelter does not accept pets.